

4.8 Information on continence products for people with a disability

Do you need Information and advice?

National Continence Help Line

1800 330 066

www.continence.org.au

Continence nurse advisors can provide free information, education, advice and referral to people affected by or caring for someone with bladder or bowel weakness.

Victorian Continence Resource Centre 9816 8266

www.continencevictoria.org.au

The Victorian Continence Resource Centre may have some sample products that you can try.

Their website also provides up to date information and resources. The site also has a list of public continence clinics.

If you are aged 5 to 15 years of age you are eligible for both the Continence Support Service and the Continence Aids Assistance Scheme.

Government funded schemes:

Continence Support Services

The Continence Support Services (CSS) is available for children aged 5 to 15 years. The service covers disposable continence aids, continence assessments and prescribed interventions for those aged 5-15 years who have a disability. Children receive a flexible mix of up to \$450 in products and \$450 in assessment and intervention over a 12 month period. No client co-payment is required. Contact the Royal Children's Hospital on 9345 5338 for further information.

Continence Aids Assistance Scheme (CAAS) Phone 1300 366 455

The Continence Aids Assistance Scheme (CAAS) is an Australian Government scheme. It is available to people aged five years and over, with permanent and severe incontinence.

Intouch Direct operates the CAAS program under contract to the Australian Government. CAAS clients receive a subsidy of up to \$470 per year on continence aids ordered through Intouch Direct. Applicants will need to provide a health report from an appropriate health professional such as a general practitioner (doctor) or continence nurse advisor about their condition.

Purchasing continence aids products:

You should always have a continence assessment done before buying continence products or if there is a change in the your requirements. Once you are sure what your requirements are it is useful to buy ahead.

Continence supports can be purchased from a number of suppliers including:

Independence Solutions

1300 788 855.

Home delivery service available.

Fisher Lane

26 Victoria Crescent, Abbotsford

9419 2250

Intouch Direct

www.intouchcall.com.au or call

1300 134 260.

Home delivery service available.

Wilcore Health

9576 1161